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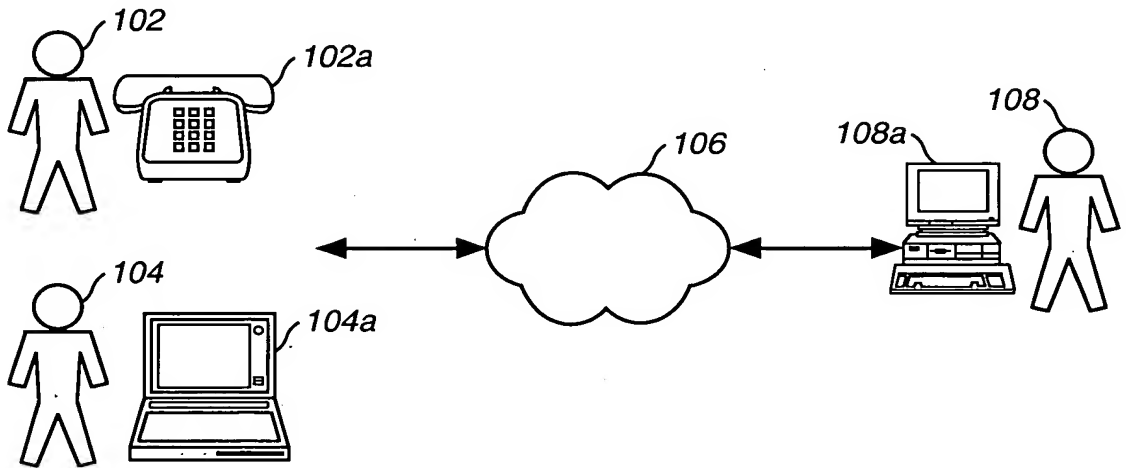


FIG. 1

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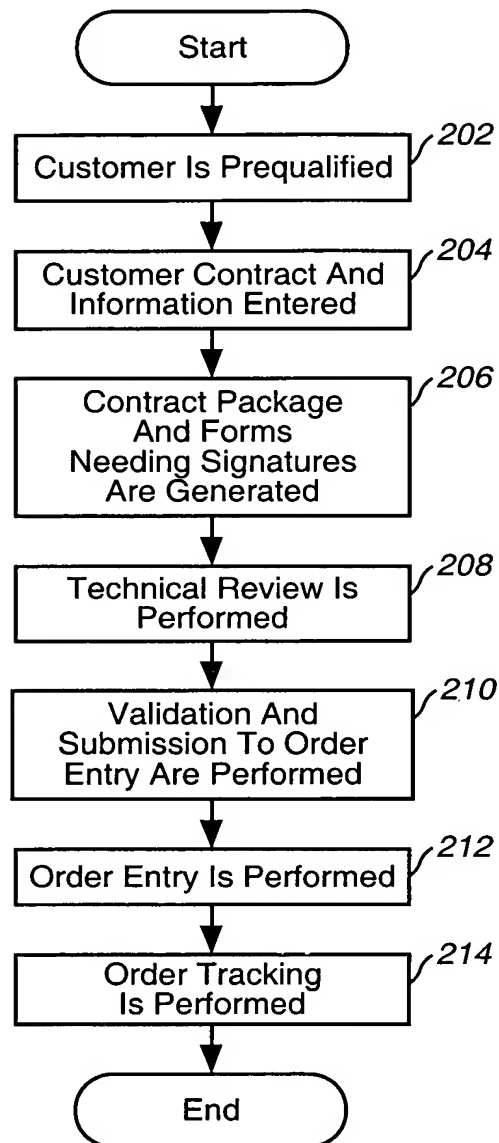


FIG. 2

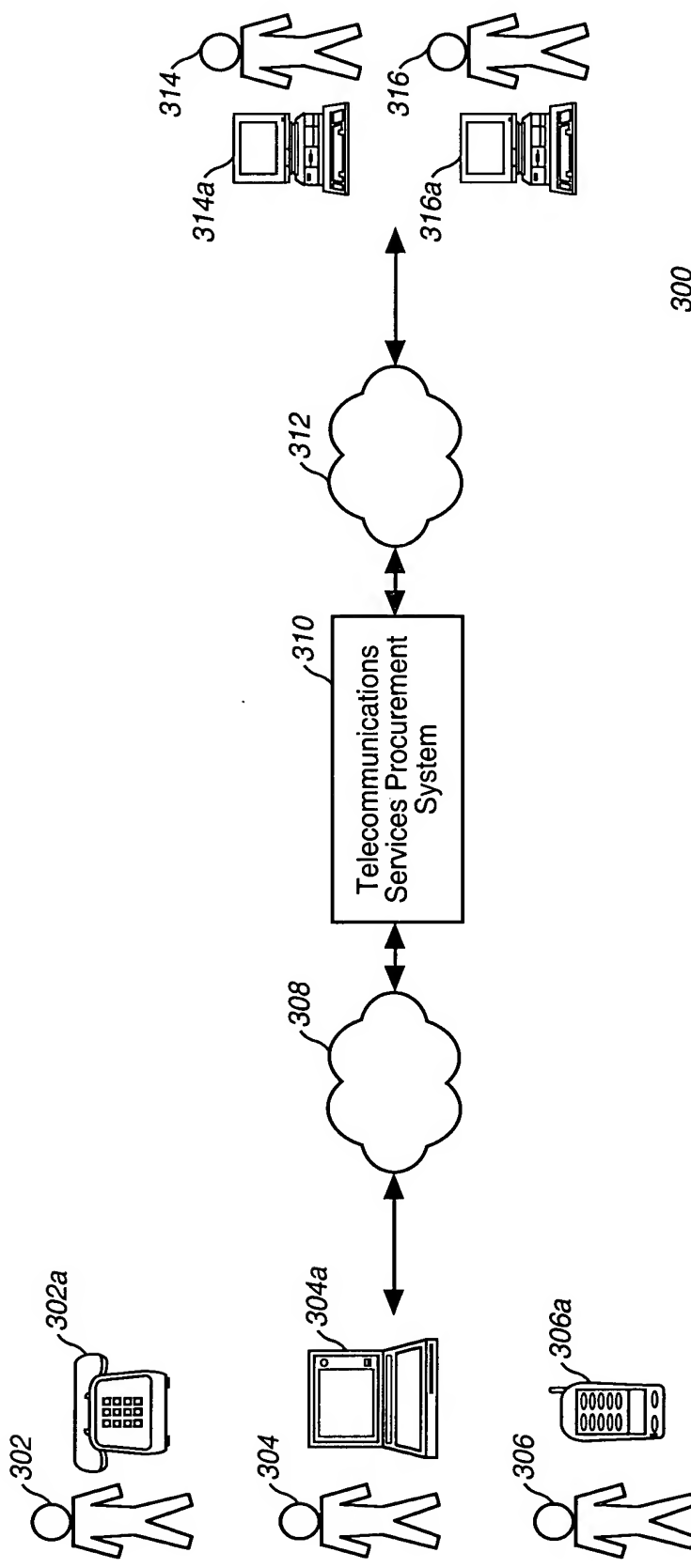


FIG. 3

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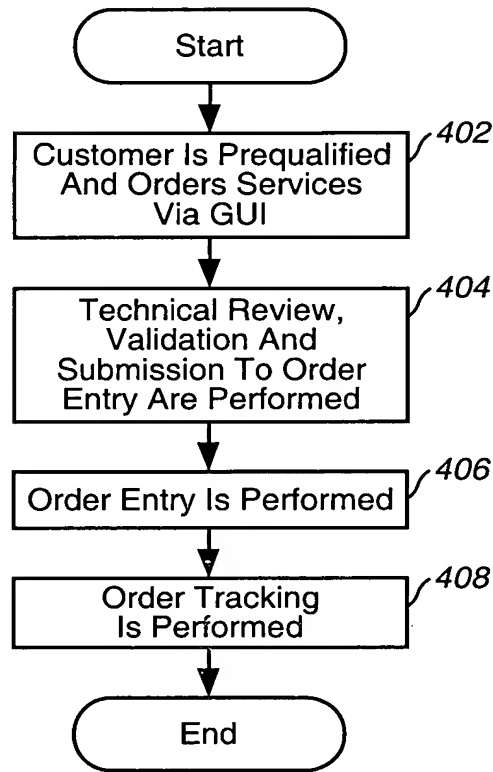


FIG. 4

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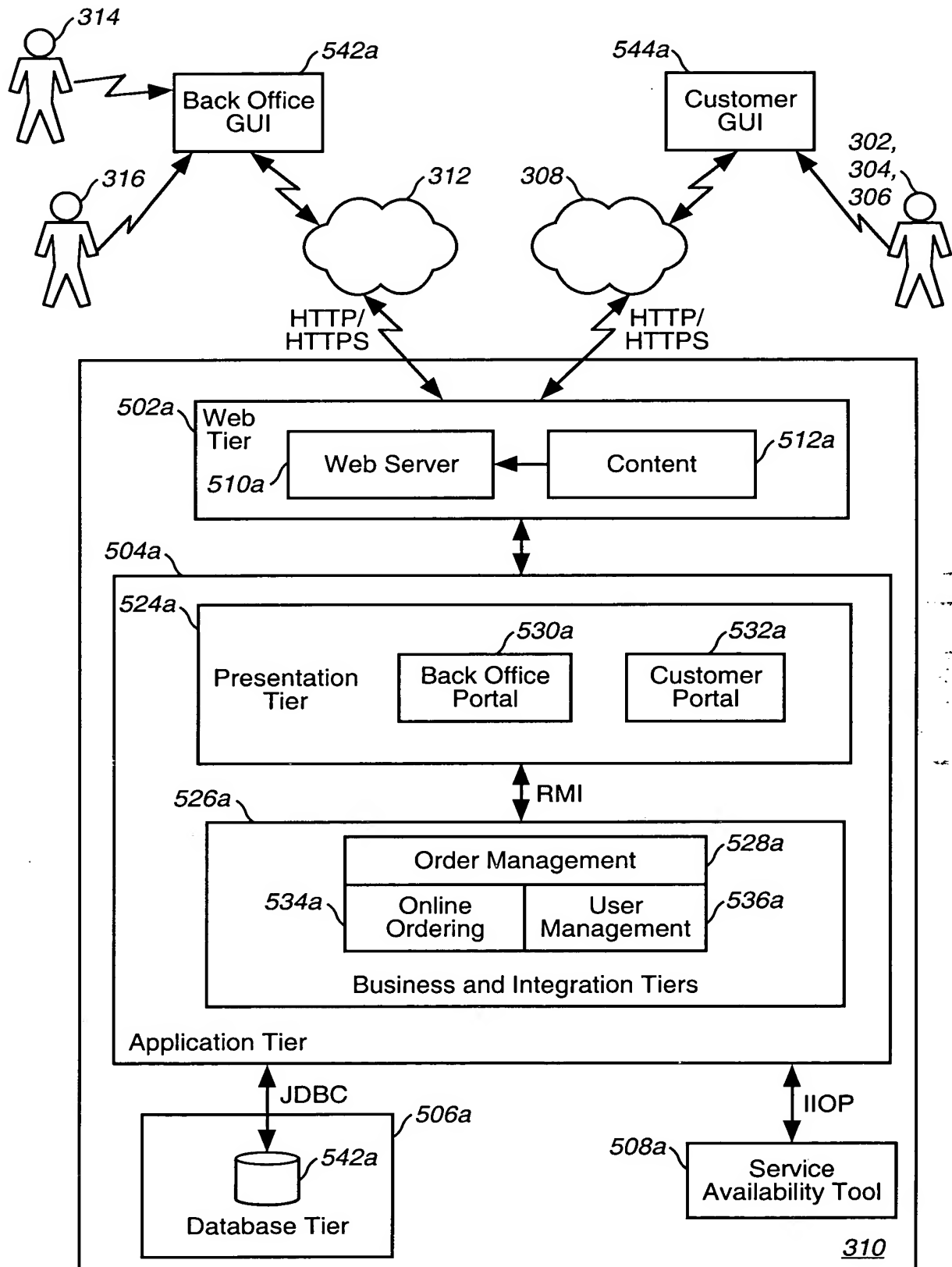


FIG. 5A

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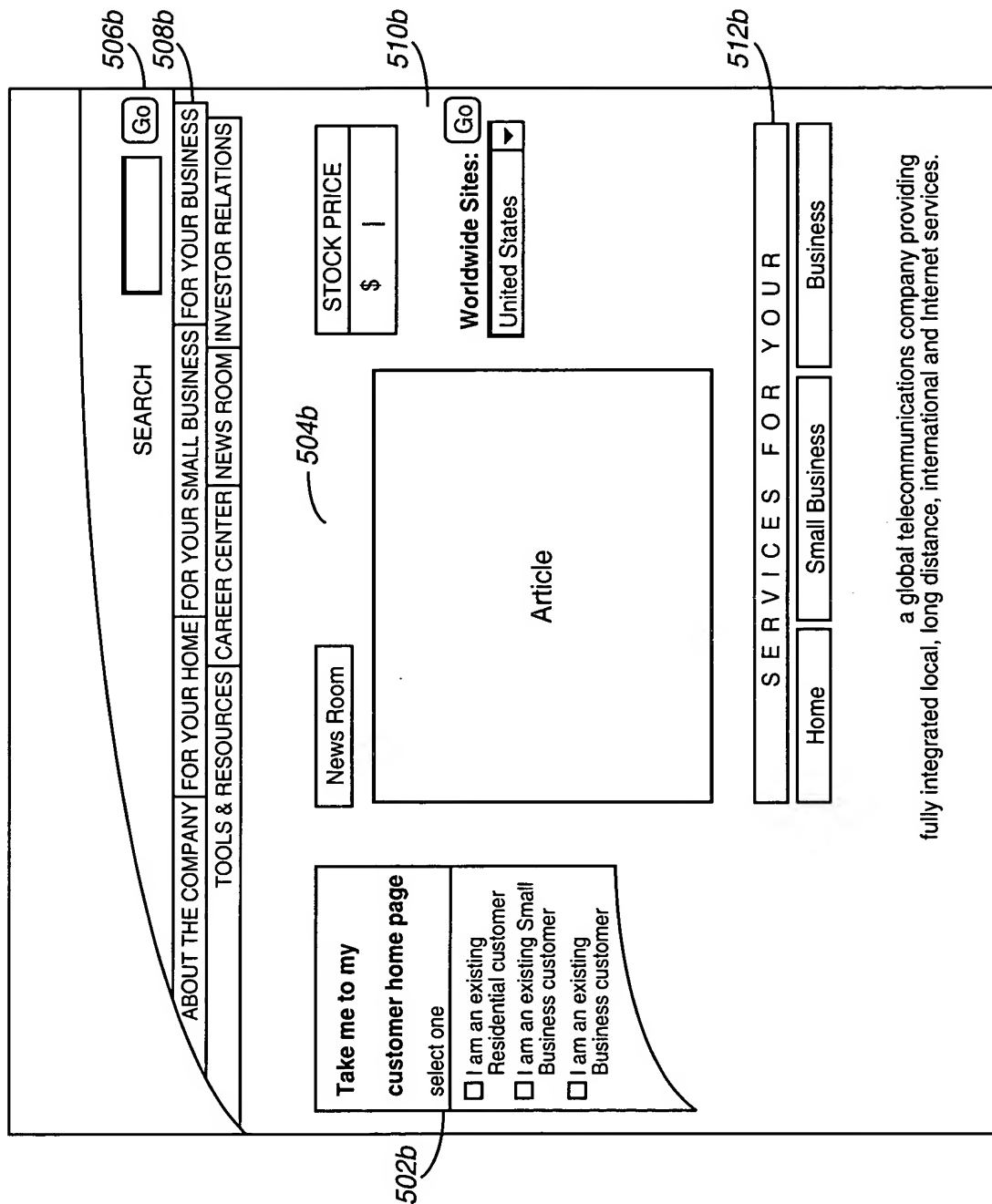


FIG. 5B

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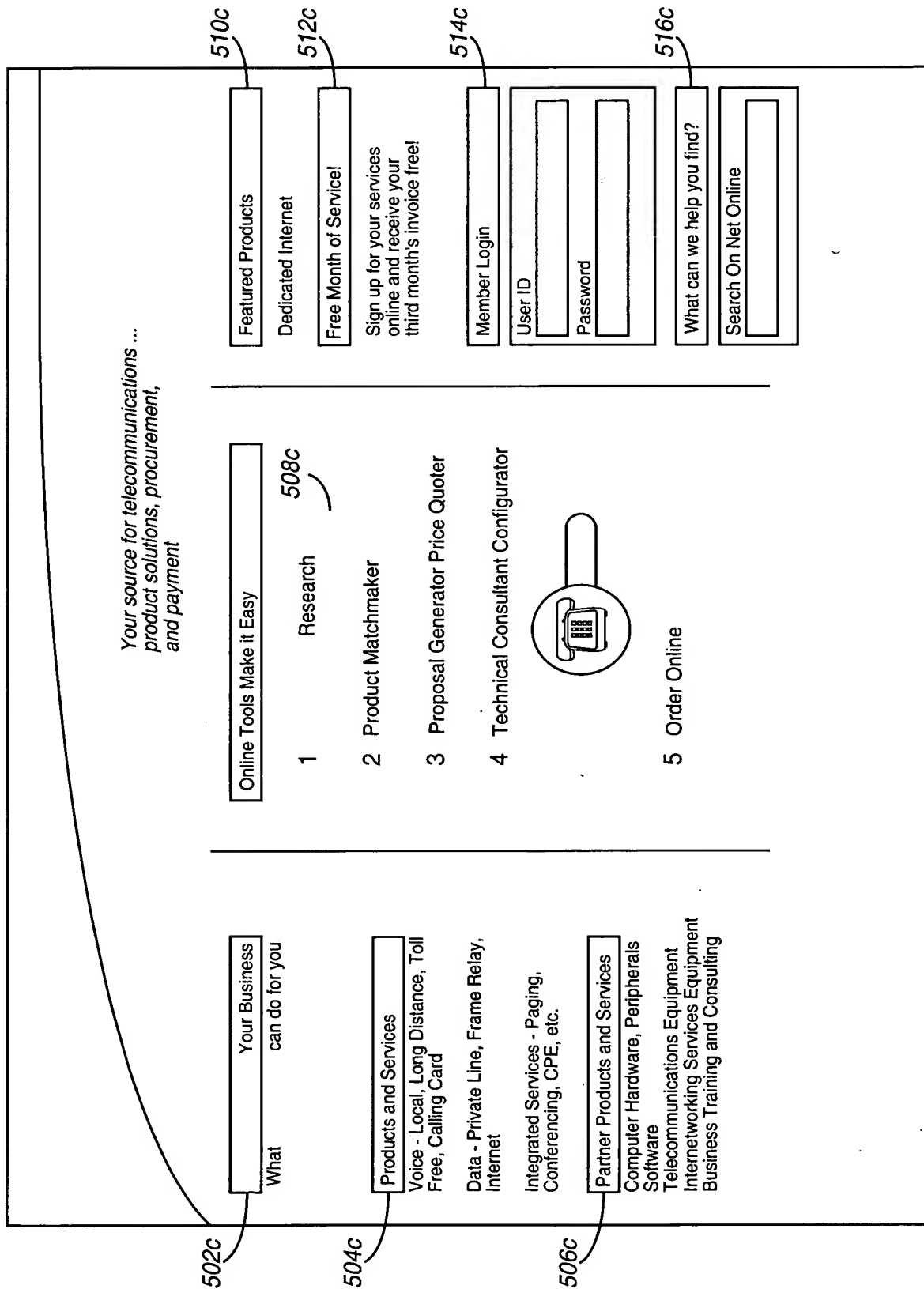


FIG. 5C

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<p>502d</p> <p>AccountDirect</p> <p>LOG IN: Access your account</p> <p>username <input type="text"/></p> <p>password <input type="password"/></p> <p>LOG IN >></p> <p>FORGOT PASSWORD? >></p>	<p>518d</p> <p>SEARCH: <input type="text"/></p> <p>522d</p> <p>VIEW CART & CHECKOUT GLOSSARY HELP PRIVACY ABOUT</p> <p>524d</p> <p>526d</p> <p>528d</p> <p>Connecting Your Business to Success</p>
<p>504d</p> <p>LOG IN: Access your account</p> <p>username <input type="text"/></p> <p>password <input type="password"/></p> <p>506d</p> <p>LOG IN >></p> <p>508d</p> <p>FORGOT PASSWORD? >></p>	<p>530d</p>
<p>510d</p> <p>New to</p> <p>SIGN UP NOW >></p> <p>Make managing communications easier</p>	<p>540d</p>
<p>512d</p> <p>Support & Solve</p> <p>Online staff is here to help, every step of the way</p> <p><input type="text"/></p> <p>GO TO SUPPORT >></p> <p>Chat now with a specialist</p> <p>OPEN CHAT >></p> <p>Mon-Fri, 8am-8pm ET</p>	<p>542d</p> <p>VoiceCenter</p> <p>Phone services that connect you and your customers</p> <p>546d</p> <p><input type="checkbox"/></p> <p>NetConnect</p> <p>OVERVIEW</p> <p>INTERNET DIAL</p> <p>DEDICATED INTERNET</p> <p>548d</p> <p>MobileSolutions</p> <p>Offerings to open your workspace and keep you connected</p> <p>544d</p> <p>532d</p> <p>534d</p>
<p>514d</p> <p>CompleteCalling</p> <p>3 IN 1</p> <p>local + long distance + toll free</p> <p>MORE INFO >></p>	<p>536d</p> <p>BetterBusiness</p> <p>Learn to strengthen your business through technology</p> <p>What to look for in an internet provider</p> <p>Voice Technology</p> <p>Saves Time & Money</p>

FIG. 5D

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SEARCH: <input type="text"/> <input type="button" value="»"/>		Connecting Your Business to Success	
VIEW CART & CHECKOUT GLOSSARY HELP PRIVACY ABOUT		VoiceCenter	NetConnect
AccountDirect		MobileSolutions	BetterBusiness
<p>Home > Registration</p> <p>Registration</p> <p>Members receive full access to products and services including:</p> <ul style="list-style-type: none">• ~~~~~• ~~~~~• ~~~~~• ~~~~~ <div><div>First Name: <input type="text"/></div><div>Last Name: <input type="text"/></div><div>E-mail address: <input type="text"/></div><div>Password (7 to 15 characters long): <input type="text"/></div><div>Confirm Password: <input type="text"/></div></div> <p>Would you like to receive emails and special offers?</p> <p><input checked="" type="radio"/> Yes <input type="radio"/> No</p> <div><input type="button" value="CONTINUE"/> <input type="button" value="CANCEL"/></div>			
<p>LOG IN: Access your account</p> <div><div>username (your email): <input type="text"/></div><div>password: <input type="text"/></div></div> <p><input type="button" value="LOG IN »"/> <input type="button" value="FORGOT PASSWORD »"/></p> <p>New to direct</p> <p><input type="button" value="SIGN UP NOW »"/></p> <p>Make managing communications easier</p> <p>Support & Solve</p> <div><div>Online staff is here to help, every step of the way</div><div><input type="button" value="GO TO SUPPORT »"/></div></div> <p>Chat now with a specialist</p> <p><input type="button" value="OPEN CHAT »"/></p> <p>Mon-Fri, 8am-8pm ET</p>			

FIG. 5E

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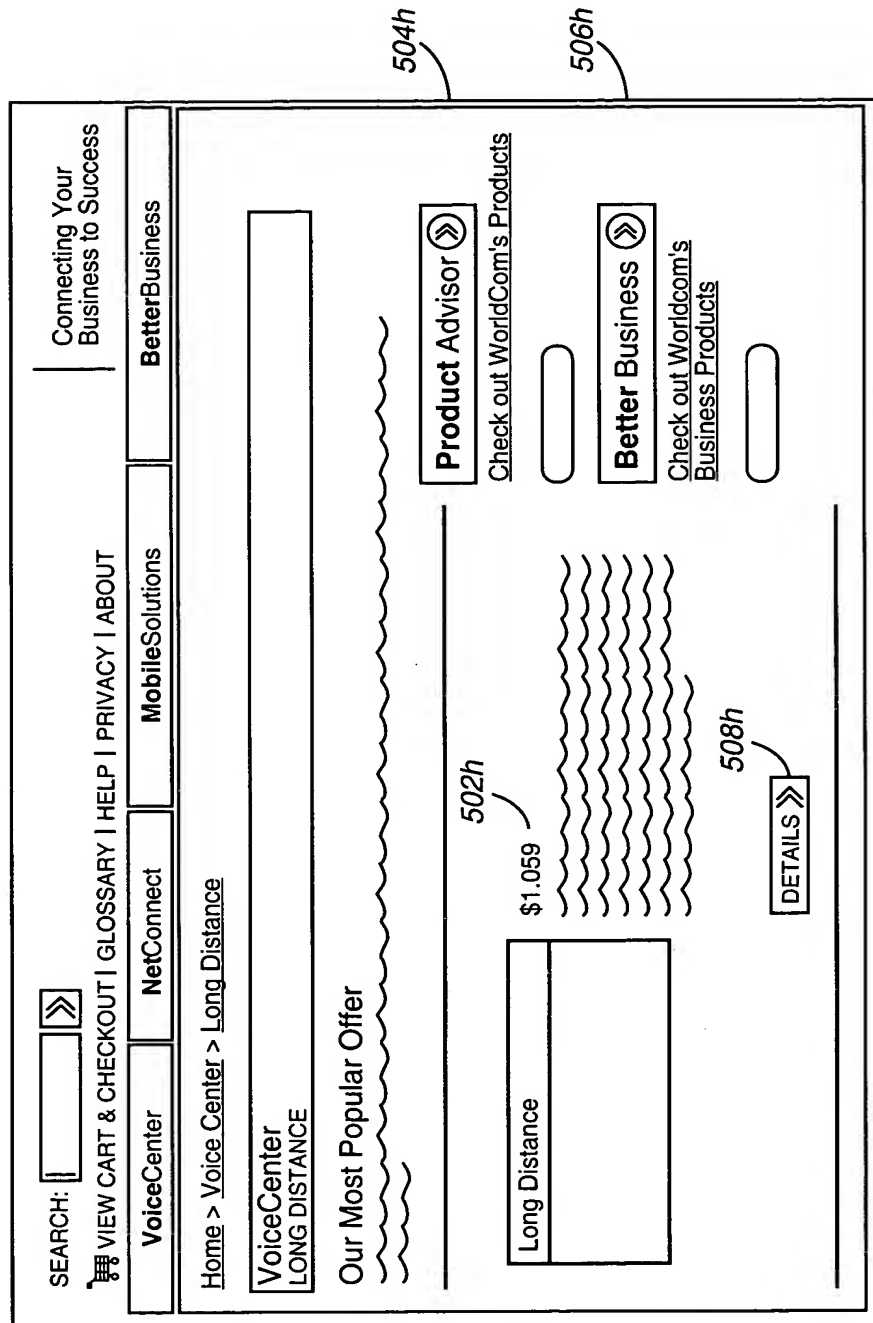
SEARCH: <input type="text"/> <input type="button" value="»»"/> VIEW CART & CHECKOUT GLOSSARY HELP PRIVACY ABOUT		Connecting Your Business to Success	
AccountDirect Welcome <input type="button" value="LOG OUT »»"/>		CONNECT YOUR BUSINESS TO INTELLIGENT ADVICE: KNOWLEDGABLE STAFF	
▶ Account review ▶ Saved product info ▶ Invite colleagues ▶ Notification list ▶ Edit profile Support & Solve		VoiceCenter Phone services that connect you and your customers <input type="checkbox"/> NetConnect Internet connections appropriate for your business <input type="checkbox"/> MobileSolutions Offerings to open your workspace and keep you connected	
Online staff is here to help, every step of the way <input type="button" value="GO TO SUPPORT »»"/> Chat now with a specialist <input type="button" value="OPEN CHAT »»"/> Mon-Fri, 8am-8pm ET		CompleteCalling ③ IN ① local + long distance + toll free <input type="button" value="MORE INFO »»"/>	
		BetterBusiness Learn to strengthen your business through technology What to look for in an internet provider Voice Technology Save time & Money	

FIG. 5F

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<div>SEARCH: <input type="text"/> <input type="button" value="»"/></div> <div>VIEW CART & CHECKOUT GLOSSARY HELP PRIVACY ABOUT</div>		<div>Connecting Your Business to Success</div> <div>BetterBusiness</div>	
<div>VoiceCenter</div> <div>NetConnect</div>		<div>MobileSolutions</div>	
<div>Home > Registration</div> <div>AccountDirect</div>			
<div>AccountDirect</div> <div>LOG IN: Access your account</div> <div>username (your email) <input type="text"/></div> <div>password <input type="password"/></div> <div><input type="button" value="LOG IN »"/></div> <div><input type="button" value="FORGOT PASSWORD »"/></div> <div>Support & Solve</div> <div><input type="button" value="GO TO SUPPORT »"/></div> <div>Chat now with a specialist</div> <div><input type="button" value="OPEN CHAT »"/></div> <div>Mon-Fri, 8am-8pm ET</div>		<div>Account Information</div> <div>First Name: <input type="text"/></div> <div>Last Name: <input type="text"/></div> <div>~~~~~</div> <div>502g</div> <div>Password (7 to 15 characters long) <input type="password"/></div> <div>Confirm Password <input type="password"/></div> <div>~~~~~</div> <div><input type="button" value="SUBMIT CHANGES"/> <input type="button" value="CANCEL"/></div> <div>504g</div>	

FIG. 5G



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Home > Voice Center > Toll Free > Toll Free - Basic Plan

VoiceCenter
TOLL FREE

\$1.059 per minute

ORDER NOW

ADD TO CART

SAVE THIS INFO

502i

LONG DISTANCE
and TOLL FREE

Combine
for Convenience

MORE INFO >>

Special Offer!

FIG. 5I

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<div>SEARCH: <input type="text"/> <input type="button" value="»»"/></div> <div>VIEW CART & CHECKOUT GLOSSARY HELP PRIVACY ABOUT</div>		<div>Connecting Your Business to Success</div> <div><div>VoiceCenter</div><div>NetConnect</div><div>MobileSolutions</div><div>BetterBusiness</div></div>	
<div>AccountDirect</div> <div>LOG IN: Access your account</div> <div>username <input type="text"/></div> <div>password <input type="text"/></div> <div><input type="button" value="LOG IN »»"/></div> <div><input type="button" value="FORGOT PASSWORD? »»"/></div>		<div>Home > Registration</div> <div>Registration</div> <div>Yes, I have an account. 502j</div> <div>Please sign in below to help expedite your ordering process</div> <div><div>E-mail Address <input type="text"/></div><div>Password <input type="password" value="*****"/></div></div> <div>Forgot your password 504j</div> <div><input type="button" value="CONTINUE"/> 506j</div> <div>No, I don't have an account yet. 508j</div> <div>For fastest access to our products and services, such as online order tracking, account management, and service adjustments, please register for a direct account.</div> <div><input type="button" value="CONTINUE"/> 510j</div>	
<div>New to direct</div> <div><input type="button" value="SIGN UP NOW »»"/></div> <div>Make managing communications easier</div> <div>Support & Solve</div> <div><div>Online staff is here to help, every step of the way</div><div><input type="button" value="GO TO SUPPORT »»"/></div><div>Chat now with a specialist</div><div><input type="button" value="OPEN CHAT »»"/></div><div>Mon-Fri, 8am-8pm ET</div></div>			

FIG. 5J

AccountDirect LOG IN: Access your account username <input type="text"/> (your email) <input type="text"/> password <input type="text"/> <input type="button" value="LOG IN"/> <input type="button" value="FORGOT PASSWORD"/>		Connecting Your Business to Success <input type="button" value="VoiceCenter"/> <input type="button" value="NetConnect"/> <input type="button" value="HostingPlus"/> <input type="button" value="MobileSolutions"/> <input type="button" value="BetterBusiness"/>													
New to direct <input type="button" value="SIGN UP NOW"/> <input type="button" value="GO TO SUPPORT"/>		SEARCH: <input type="text"/> <input type="button" value="GO"/>													
Support & Solve <input type="button" value="GO TO SUPPORT"/> Chat now with a specialist <input type="button" value="OPEN CHAT"/>		Home > <u>C</u> heck out Ordering <input type="button" value="Order Contact Information"/> <input type="button" value="EDIT"/>													
Make managing communications easier <input type="button" value="GO TO SUPPORT"/>		512k Order Contact First Name: John Last Name: Doe Contact Phone Number (800) 123-4567													
Online staff is here to help, every step of the way <input type="button" value="GO TO SUPPORT"/>		504k Product - Long Distance Pricing Information <table border="1"> <tr><td>PRODUCT</td><td>Long Distance</td></tr> <tr><td>QUANTITY</td><td>6 Lines</td></tr> <tr><td>ADDRESS</td><td>2200 Grande St, Washington DC, 20007</td></tr> <tr><td>SETUP COST</td><td>\$0.00</td></tr> <tr><td>OTHER CHARGES</td><td>\$0.59 per minute</td></tr> <tr><td>PRODUCT TYPE</td><td>Monthly Invoice</td></tr> </table>		PRODUCT	Long Distance	QUANTITY	6 Lines	ADDRESS	2200 Grande St, Washington DC, 20007	SETUP COST	\$0.00	OTHER CHARGES	\$0.59 per minute	PRODUCT TYPE	Monthly Invoice
PRODUCT	Long Distance														
QUANTITY	6 Lines														
ADDRESS	2200 Grande St, Washington DC, 20007														
SETUP COST	\$0.00														
OTHER CHARGES	\$0.59 per minute														
PRODUCT TYPE	Monthly Invoice														
Chat now with a specialist <input type="button" value="OPEN CHAT"/>		506k Product Information <input type="button" value="EDIT"/>													
Mon-Fri, 8am-8pm ET		Lines Issued: 6 Your Phone Numbers: 123-4567, 234-5678, 345-6789 456-7890, 567-8901, 678-9012 789-0123 Long Distance: Yes													
<input type="button" value="GO TO SUPPORT"/>		508k Billing Information <input type="button" value="EDIT"/>													
<input type="button" value="GO TO SUPPORT"/>		ABC Corporation 760-800-1234 2200 Grande St Washington DC 20007													
<input type="button" value="GO TO SUPPORT"/>		510k Terms & Conditions <input type="button" value="Enter Appropriate Terms & Conditions here"/>													
<input type="button" value="GO TO SUPPORT"/>		514k <input type="button" value="SUBMIT"/> <input type="button" value="CANCEL"/>													

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AccountDirect		Connecting Your Business to Success		SEARCH: <input type="text"/> <input type="button" value="»"/>	
LOG IN: Access your account		VIEW CART & CHECKOUT GLOSSARY HELP PRIVACY ABOUT			
username <input type="text"/> (your email) <input type="text"/> password <input type="text"/>		VoiceCenter		NetConnect	MobileSolutions
<input type="button" value="LOG IN »"/> <input type="button" value="FORGOT PASSWORD? »"/>		HostingPlus		BetterBusiness	
New to direct <input type="button" value="SIGN UP NOW »"/> Make managing communications easier		Home > <u>Appropriate Product</u> > <u>Check out</u>			
Support & Solve <input type="button" value="GO TO SUPPORT »"/> Chat now with a specialist <input type="button" value="OPEN CHAT »"/> Mon-Fri, 8am-8pm ET		Ordering <input type="text"/>			
		Confirmation CONGRATULATIONS! Your order has been successfully submitted. Your order number is 12345. 502/			
		To ensure a quality experience, one of our implementation specialists is currently being assigned to follow your order through completion.			
		You can track the status of your order at any time by visiting Account review in your Account Direct Menu.			
		We at dstreet thank you for your order.			
		Additional Notes: For your protection, the FCC is requiring that the consumer contact their local phone company to authorize the changing of your long distance service.			
		~~~~~ 504/			
		<input type="button" value="SEND"/> <input type="button" value="CLEAR"/> <input type="button" value="TO MANAGE SERVICES"/>			
		<input type="button" value="Print this page"/>			

FIG. 5L



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Connecting Your Business to Success

SEARCH:

VIEW CART & CHECKOUT | GLOSSARY | HELP | PRIVACY | ABOUT

VoiceCenter

NetConnect

HostingPlus

MobileSolutions

BetterBusiness

Home > Manage Services

AccountDirect

Account Review

Review and control your company's communications accounts.

502m

FPO info text to explain the status process and the system by which to measure and manage the progress of your order.

504m

Sort by: Order Name | Product/Service | Address | Status | Order Date

Order Date	Product/Service	Address (if applicable)	Order Number	Current Status
05/06/01	Internet Dial	Washington, DC	00001	Complete <input type="button" value="DETAILS"/>
05/06/01	Internet Dial	Washington, DC	00001	On Hold <input type="button" value="DETAILS"/>
05/06/01	Internet Dial	Washington, DC	00001	Cancelled <input type="button" value="DETAILS"/>

506m 508m

FPO intro text to explain the status process and the system by which to measure and manage the progress of your order.

AccountDirect

Welcome, First name/e-mail Company name

Account review

Saved product info

Invite colleagues

Notification list

Edit profile

LOG OUT

Support & Solve

Online staff is here to help, every step of the way

GO TO SUPPORT

Chat now with a specialist

OPEN CHAT

Mon-Fri, 8am-8pm ET

FIG. 5M

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Connecting Your Business to Success		SEARCH: <input type="text"/> <input type="button" value="GO"/>	
VIEW CART & CHECKOUT   GLOSSARY   HELP   PRIVACY   ABOUT			
VoiceCenter	NetConnect	HostingPlus	MobileSolutions
Home > Manage Services			
<b>AccountDirect</b>			
Account Review			
Order Details		502n	
Your Order Status Tracker		504n	
Long Distance		506n	
<input type="button" value="GO TO SUPPORT"/>		Pricing and Billing Information 508n	
<input type="button" value="OPEN CHAT"/>		Modify Service 510n	
Mon-Fri, 8am-8pm ET		<input type="button" value="SUBMIT"/> <input type="button" value="CANCEL"/>	

FIG. 5N

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Connecting Your Business to Success

SEARCH:

VIEW CART & CHECKOUT | GLOSSARY | HELP | PRIVACY | ABOUT

VoiceCenter

NetConnect

HostingPlus

MobileSolutions

BetterBusiness

Home > Shopping Cart

Shopping Cart

Product/Service			Quantity	Address (if applicable)	One Time Cost	Pricing Summary		
One-way alphanumeric pager	1	Package	2000 Grande Street Washington DC 20007	\$0.00	\$14.95 per month	\$0.00 per minute	REMOVE	
Dedicated Internet Plan	0	line	2000 Grande Street Washington DC 20007	\$0.00	\$14.95 per month	\$0.00 per minute	REMOVE	
UPDATE			5040		5060		PROCEED TO CHECKOUT >>	
5080			5100		5120		CLEAR CART	

Print cart

Email cart

5140

AccountDirect

Welcome, First name/e-mail Company name

Account review

Saved product info

Invite colleagues

Notification list

Edit profile

LOG OUT >>

Support & Solve

Online staff is here to help, every step of the way

GO TO SUPPORT >>

Chat now with a specialist

OPEN CHAT >>

Mon-Fri, 8am-8pm ET

FIG. 50

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<div>SEARCH: <input type="text"/> <input type="button" value="»"/></div> <div>VIEW CART &amp; CHECKOUT   GLOSSARY   HELP   PRIVACY   ABOUT</div>		<div>Connecting Your Business to Success</div> <div>BetterBusiness</div>	
<div>VoiceCenter</div>		<div>NetConnect</div>	
<div>Home &gt; Help</div> <div>Help</div> <div>This page is your link to technical help or you can call 1-800-123-4567</div>		<div>502p</div>	
<div>Technical Support Link</div>		<div>504p</div>	
<div>Browser specifications and requirements</div>		<div>506p</div>	
<div>AccountDirect</div> <div>LOG IN: Access your account</div> <div>username <input type="text"/></div> <div>(your email) <input type="text"/></div> <div>password <input type="text"/></div> <div>LOG IN »</div> <div>FORGOT PASSWORD »</div>		<div>New to direct</div> <div>SIGN UP NOW »</div> <div>Make managing communications easier</div>	
<div>Support &amp; Solve</div> <div>Online staff is here to help, every step of the way</div> <div>GO TO SUPPORT »</div> <div>Chat now with a specialist</div> <div>OPEN CHAT »</div> <div>Mon-Fri, 8am-8pm ET</div>			

FIG. 5P

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<div>SEARCH: <input type="text"/></div> <div>VIEW CART &amp; CHECKOUT   GLOSSARY   HELP   PRIVACY   ABOUT</div>		<div>Connecting Your Business to Success</div>	
<div>VoiceCenter</div>		<div>NetConnect</div>	<div>MobileSolutions</div>
<div>Home &gt; Customer Support</div>		<div>BetterBusiness</div>	
<div>AccountDirect</div>			
<div>CUSTOMER SUPPORT</div>			
<div>In our commitment to provide the service you need, we offer several online channels for you to obtain answers to your questions. Choose from our chat, e-mail or schedule-a-callback options below, or call us toll free at 1-866-497-8569, Monday through Friday, 8 a.m. - 8 p.m. Eastern.</div>			
<div>Chat</div>		<div>E-mail</div>	<div>Schedule a call</div>
<div>Connect with a member of the customer support team, Monday through Friday, 8 a.m. - 8 p.m. Eastern.</div>		<div>Send us your detailed questions by e-mail and receive a response the next business day.</div>	<div>Tell us when you would like us to call you back to discuss any questions you have.</div>
<div>OPEN CHAT &gt;&gt;</div>		<div>SEND EMAIL &gt;&gt;</div>	<div>SCHEDULE CALL &gt;&gt;</div>
<div>Mon-Fri, 8am-8pm ET</div>			

FIG. 5Q

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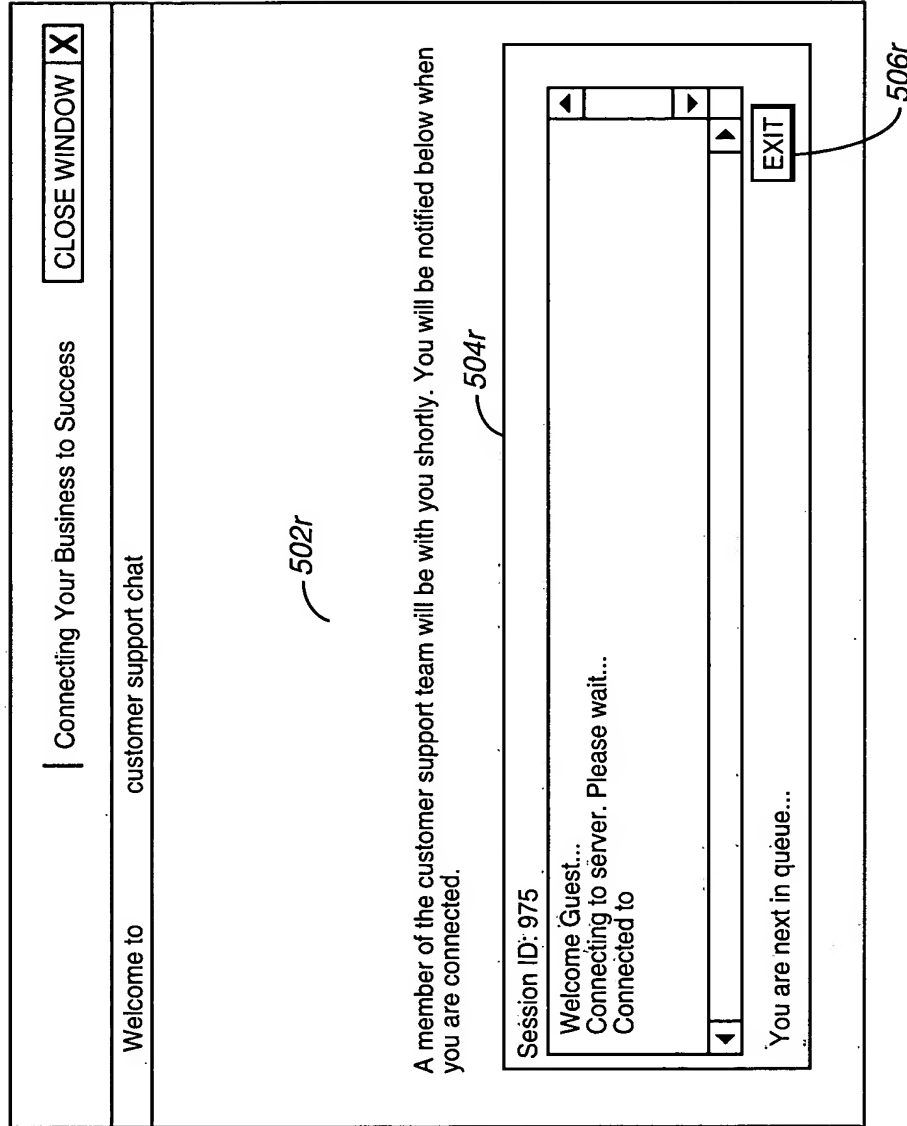


FIG. 5R

604a

Customer Name none selected

RELEASE CUSTOMER

LOGOFF

User Administrator, Administrator

USER HOME / MANAGE AGENTS / CUSTOMER HOME / SHOP / CART

SEARCH

Search for 606a

Orders

dstreet Order Number

Order Status

OrderPro Number

OrderPro Transfer Status

NASP ID

User Name

(x)Plus Billing Number

Assigned Rep

None Selected

Last Modified By

None Selected

Customer Phone #

- - - ext

Date Ordered

Number of Results to Display

20

602a

608a

610a

RESET

SEARCH

612a

Reports:

Order Assignment Report

Number of Products Ordered in the Last 30 Days Report

Maintain NASP ID:

Maintain NASP ID

614a

FIG. 6A

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Customer Name	
Administrator, Adminis	
User	
USER HOME	MANAGE AGENTS
CUSTOMER HOME	SHOP
CART	
MANAGE AGENTS	
<b>Instructions</b> Click on "CREATE" to create a new back office user account. Select a back office user in the list box and click "MODIFY" to view information. Specify user Type to filter the list of users.	
<b>CREATE</b> 608b	
602b	
User Type 604b	
All Agents	
Users	
Active Active Active Active Active Active Active Inactive Inactive Inactive	
Inactivate2, Inactivate3 Inactivate3, Inactivate3	
606b	
610b	
<b>MODIFY</b>	
User Home   Manage Agents   Customer Home   Shop   Cart	

FIG. 6B



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Customer Name none selected		RELEASE CUSTOMER
User Administrator, Administrator		LOGOFF
<a href="#">USER HOME</a> / <a href="#">MANAGE AGENTS</a> / <a href="#">CUSTOMER HOME</a> / <a href="#">SHOP</a> / <a href="#">CART</a>		
Modify Back Office User Detail Information		
<b>Instructions</b> Modify agent detail information below.		
Agent Name: <b>Inactivate3</b>	User Type Back Office User	<input type="radio"/> Activate <input checked="" type="radio"/> Inactivate
Password [ ]	Retype Password [ ]	
First Name <b>Inactivate3</b>	Last Name <b>Inactivate3</b>	
Email Address [ ]		
Phone Number [ ] - [ ] - [ ] X [ ]		
<div>SAVE</div> <div>CANCEL</div>		
<a href="#">User Home</a>   <a href="#">Manage Agents</a>   <a href="#">Customer Home</a>   <a href="#">Shop</a>   <a href="#">Cart</a>		

FIG. 6C

Customer Name		RELEASE CUSTOMER	
User Administrator, Administrator		LOGOFF	
<a href="#">USER HOME</a> / <a href="#">MANAGE AGENTS</a> / <a href="#">CUSTOMER HOME</a> / <a href="#">SHOP</a> / <a href="#">CART</a>			
ORDER DETAIL			
Order #: 604d Date Ordered: Status: Submitted Contact Name: Contact Telephone: Last Modified User:		Order Pro #: 602d Order Pro Status: Not Entered NASP ID: IXPlus Number: Assigned IE: None Selected Promo Code:	
		608d UPDATE	
Qty	Description	Status	Service Address
500	Complete Calling w/Internet - Premium Times Plan	Submitted	
		One Time Charge	Recurring Charge
		\$0.00	\$68,381.00
606d PREVIOUS		610d NEXT	
		Totals: \$0.00 \$68,381.00	
612d BACK		614d NOTES	
<a href="#">User Home</a>   <a href="#">Manage Agents</a>   <a href="#">Customer Home</a>   <a href="#">Shop</a>   <a href="#">Cart</a>			

FIG. 6D

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Customer Name none selected		RELEASE CUSTOMER
User Administrator, Administrator		LOGOFF
<div>USER HOME / MANAGE AGENTS / CUSTOMER HOME / SHOP / CART</div>		
MAINTAIN NASP ID		
Number of NASP IDs currently available in the system at 10:18 AM		
New Range	602e	
Start of Range	604e	
End of Range	606e	CREATE NEW RANGE
Nasp ID Threshold		
Threshold	608e	SAVE THRESHOLD
1095		
CANCEL 610e		
<div>User Home   Manage Agents   Customer Home   Shop   Cart</div>		

FIG. 6E

[illegible]

Customer Name		RELEASE CUSTOMER
User dStreetAdministrator, Administrator		LOGOFF
USER HOME	MANAGE AGENTS	CUSTOMER HOME
SHOP		
CART		
CUSTOMER SUMMARY		
<b>NASP ID:</b> No NASP ID Assigned		
IXPlan Number: No IXPlan Billing # Assigned		
<b>View Service Address:</b> No service address for this customer		
606g		
604g		
602g		
<a href="#">View Notes</a>		
<a href="#">Manage Users</a>		
<a href="#">Modify Customer Information</a>		
<a href="#">Create MCD</a>		
608g		
<b>History</b>		
History of MCDs users in the last 12 months		
There is no history in the last 12 months.		
<a href="#">User Home</a>   <a href="#">Manage Agents</a>   <a href="#">Customer Home</a>   <a href="#">Shop</a>   <a href="#">Cart</a>		

FIG. 6G

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**FIG. 6H**

Customer Name none selected		RELEASE CUSTOMER	
User dStreetAdministrator, Administrator		LOGOFF	
USER HOME / MANAGE AGENTS / CUSTOMER HOME / SHOP / CART			
MODIFY CUSTOMER			
Customer Information			
604i	<input type="text"/>	<input type="text"/>	602i
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Billing Information			
606i	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Updated Payment Information			
608i	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
MODIFY		CANCEL 610i	
User Home   Manage Agents   Customer Home   Shop   Cart			

FIG. 6I

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Customer Name	
User	Administrator, Administrator
<div style="display: flex; justify-content: space-around;"> <span>USER HOME</span> <span>MANAGE AGENTS</span> <span>CUSTOMER HOME</span> <span>SHOP</span> <span>CART</span> </div>	
<b>CONFIGURE PRODUCT</b>	
<p><b>Instructions</b>          To configure your product, enter the information requested in the fields below. Click the "CONTINUE" button when finished.</p> <p><b>Product:</b> Dedicated Internet - Basic Plan w/Router</p> <p>Enter order contact information.</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>First name <input style="width: 100%;" type="text"/></p> <p>Phone Number <input style="width: 15%;" type="text"/> - <input style="width: 15%;" type="text"/> - <input style="width: 15%;" type="text"/> ext <input style="width: 15%;" type="text"/></p> </div> <div style="width: 45%; text-align: right;"> <p>Last name <input style="width: 100%;" type="text"/></p> </div> </div> <p>Enter your service address</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>Address 1 <input style="width: 100%;" type="text"/></p> <p>Address 2 <input style="width: 100%;" type="text"/></p> <p>City <input style="width: 100%;" type="text"/></p> <p>State <input style="width: 100%;" type="text"/></p> </div> <div style="width: 45%; text-align: right;"> <p>Zip Code <input style="width: 100%;" type="text"/></p> </div> </div> <p><b>Configuration Parameters</b>          List your existing customer premise equipment, if known.</p>	

FIG. 6J



Customer Name		RELEASE CUSTOMER
User Administrator, Administrator		LOGOFF
<a href="#">USER HOME</a> <a href="#">MANAGE AGENTS</a> <a href="#">CUSTOMER HOME</a> <a href="#">SHOP</a> <a href="#">CART</a>		
Home		
Product	Qty in Add	
NetConnect 604k		
Internet access through any phone line		
MobileSolutions		
Stay in touch when you're on the go		
VoiceCenter		
Simplify and save with this service: local, long distance and net all in one		
<a href="#">User Home</a>   <a href="#">Manage Agents</a>   <a href="#">Customer Home</a>   <a href="#">Shop</a>   <a href="#">Cart</a>		

FIG. 6K

Customer Name		RELEASE CUSTOMER
User dStreetAdministrator, Administrator		LOGOFF
<div>USER HOME / MANAGE AGENTS / CUSTOMER HOME / SHOP / CART</div>		
Internet Dial		
Internet Dial	6061 BACK	6021 ADD TO CART
<p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p>		
Special Offer!		
6041		
<p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p>		
Service Details		
<p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p> <p>~~~~~</p>		

FIG. 6L

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602m

604m

Pricing and Billing	
Monthly Recurring Charge	\$ 15.95 per month
Monthly Allotment	50 hours
Usage Charges	
Overage Charge	\$ 1.50 per hour over 50 hours
Optional Domestic Toll Free Access	\$ 3.50 per hour
Non-contingent Domestic Access	\$ 2.00 per hour
International Access	\$ 2.00 per hour
One-Time Charges	No Installation Charges
Payment Method	Monthly invoice billing

606m

BACK

ADD TO CART

User Home

Manage Agents

Customer Home

Shop

Cart

FIG. 6M

**FIG. 6N**

Customer Name		RELEASE CUSTOMER	
User Administrator, Administrator		LOGOFF	
USER HOME / MANAGE AGENTS / CUSTOMER HOME / SHOP / CART			
ORDER DETAIL			
Order #: 1000972		Order Pro #: 6020	
Date Ordered:	Status: Submitted	Order Pro Status: Not Entered	
Contact Name:		NASP ID:	
Contact Telephone:		IXPlus Number:	
Last Modified User:		Assigned IE: None Selected	
		Promo Code:	
6040			
Qty	Description	Status	Service Address
5	1-Way Alphanumeric Paging - Metro Plan	Submitted	None available
		One Time Charge	Recurring Charge
		\$524.75	\$54.95
		Totals:	\$524.75
			\$54.95
BACK		PREVIOUS	NEXT
UPDATE		NOTES	
6080			
User Home   Manage Agents   Customer Home   Shop   Cart			

FIG. 60

<b>Customer Name</b>				<b>RELEASE CUSTOMER</b>	
<b>User dStreetAdministrator, Administrator</b>				<b>LOGOFF</b>	
<b>USER HOME</b>		<b>MANAGE AGENTS</b>	<b>CUSTOMER HOME</b>	<b>SHOP</b>	<b>CART</b>
<b>ORDER STATUS HISTORY</b>					
<b>Instructions</b> Please review information. When you are finished please click on the "CANCEL" button. //fill up appropriate instructions later//					
<b>Order number:</b>		<b>604p</b>		<b>Company Name:</b>	
<b>Current Status:</b>		<b>Submitted</b>		<b>Change Status to:</b>	
<b>Date Status Updated</b>		<b>Status</b>	<b>Status Updated by</b>	<b>Letter Sent</b>	<b>Date Sent</b>
		<b>Submitted</b>			
<b>SAVE AND SEND</b>		<b>SAVE AND NOT SEND</b>		<b>CANCEL</b>	
<b>User Home   Manage Agents   Customer Home   Shop   Cart</b>					

FIG. 6P

Customer Name		RELEASE CUSTOMER	
Administrator, Administrator		LOGOFF	
User			
USER HOME	MANAGE AGENTS	CUSTOMER HOME	SHOP
CART			

To:	604q	602q
Cc:		
Subject:		
Email Sent:		

606q

BACK

SUBMIT

FIG. 6Q

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**FIG. 6R**

**FIG. 6R**



Customer Name		RELEASE CUSTOMER
Administrator, Administrator		LOGOFF
User Administrator SHOP CART		
CONFIRM MCD		
MCD Type:	Move	
Customer Name:	Group IDPlan #:	604s
User Name:	Order Pin #:	
Contact First Name:	Contact Last Name:	Name
Contact Phone:	Contact Email:	Name@place.com
Service Location:	No service address associated with this MCD	
Products:	Calling Card 1	
Notes/Comments:		
BACK		CONTINUE
User Home Manage Agents Customer Home Shop Cart		

606s

FIG. 6S

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Customer Name		RELEASE CUSTOMER	
Administrator, Administrator		LOGOFF	
User		ADMINISTRATOR, ADMINISTRATOR	
USER HOME		MANAGE AGENTS	
CUSTOMER HOME		SHOP	
CART		CART	

MCD			
MCD unconditionally created.			
MCD #	100542	MCD Type	Mome
Company Name		MCD Status	Submitted
DCI Plan Billing #		Share Name	
Service Location	No service Address associated with this MCID	Contact Last Name	Name
Contact First Name	First	Contact Email	Name@place.com
Contact Phone #	admin	Date Created	
Created By	admin	Date Last Modified	
Last Modified By	admin	Assigned #	Not Assigned
Comment			
Order Pro #			

Product	Status	Quantity	Date Received
	Submitted	1	

UPDATE	
--------	--

User Home	Manage Agents	Customer Home	Shop

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FIG. 6T

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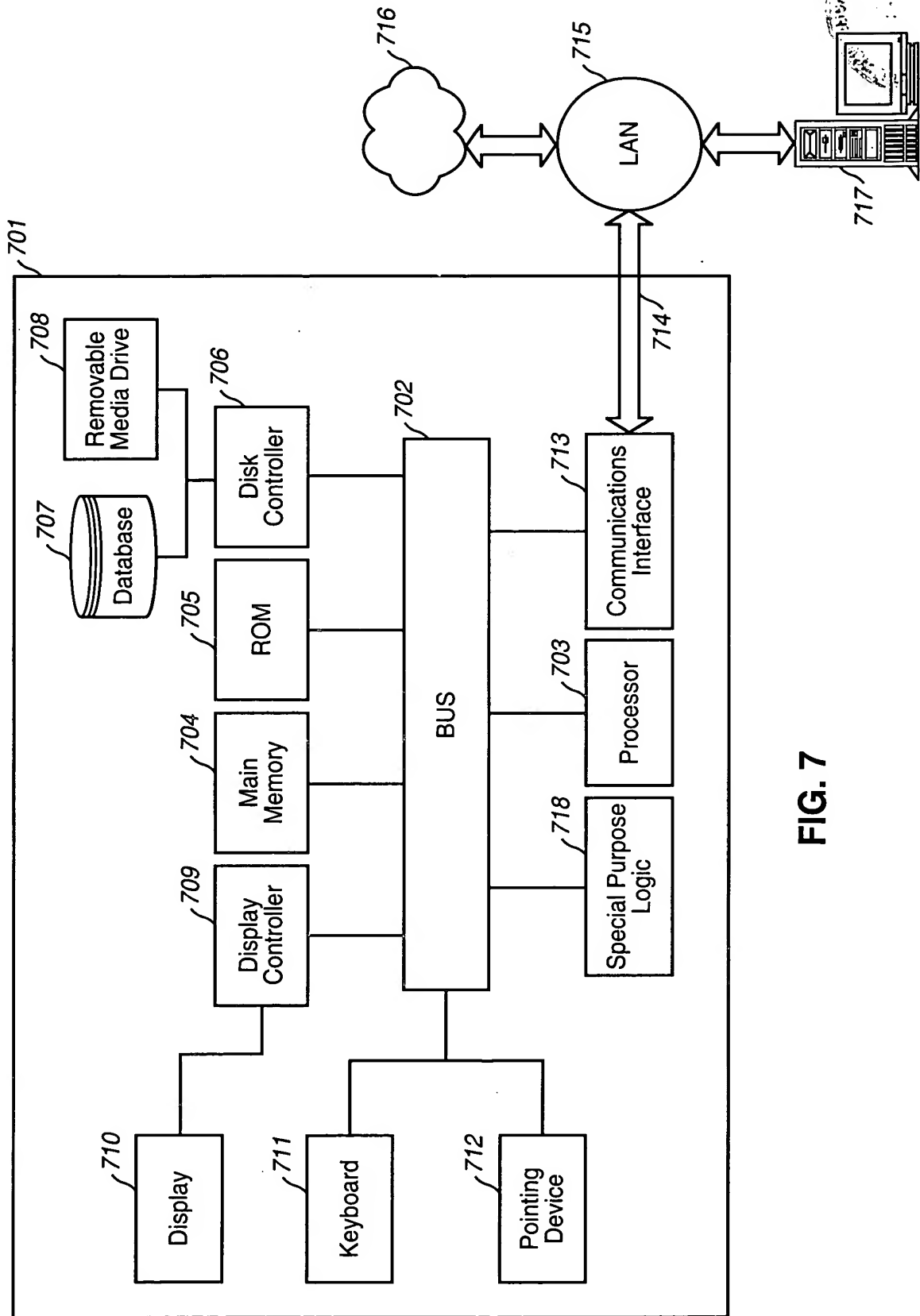


FIG. 7